

Notice to Namibia Medical Care Members



You are invited to attend the **Namibia Medical Care** **ANNUAL GENERAL MEETING**

Date: Thursday, 24 June 2010 Time: 12H00
Venue: NMC Offices, 8 Newton Street, Windhoek

Enclosed in this Notice:

1. Agenda
2. NMC Board of Trustees / Auditor / Actuary
3. Executive Review
4. Administrator's Report
5. Performance of Fund
6. Membership statistics
7. Proxy forms for members not able to attend the AGM

☞ Proof of NMC membership must be provided at AGM

1. Agenda

1	Opening and welcoming		Chairman
2	Constitution of meeting	PO Announces count of members and proxies	Principal Officer
3	Approval of AGM 2009 Minutes	Ratification	Chairman
4	Executive Review	Notification	Chairman
5	Approval of Financial Statements for 31/12/09 - Chairman to review Financial Statements	Approval	Chairman
6	Confirmation of Auditors	Notification	Chairman
7	Other matters	Discussion	Chairman

☞ Please see page four of this notice for the proxy form for members that cannot attend the AGM

2. NMC Board of Trustees / Auditor / Actuary – 2009

Chairperson: L. van Zyl, Deputy Chairman: L. van Reenen, Trustees: R. Izaks, K. Kaulinge, S. Bampton, M. Tjejmamba, P. du Pisani, G. Swart, L. Minders, R. Gertze, D. Louw, M. de Klerk, C. Izaaks, A. van der Walt. Principal Officer: H. van Wyk

NMC Auditor

PricewaterhouseCoopers Chartered Accountants
344 Independence Avenue, Windhoek

NMC Actuary

Jacques Malan Consultants & Actuaries, Namibia
Philadelphia House, 8 Newton Street, Whk

3. Executive Review 2009

The year 2009 will be remembered as the year of the H1N1 flue or wrongly labelled as "Swineflue". This created huge fear that it could escalate and reach pandemic status, both in Namibia and abroad.

Members of funds and service providers actively responded and participated in precautionary measures. This was no different with NMC and although the fund had only a few real cases, the fear created huge expenditure.

The membership growth of the past six years continued and the membership count at the end of 2009 was 20 274 principal members. This put some pressure on the reserve levels, but showed that there is a constant confidence in NMC as a safe haven. NMC was awarded with the PMR Diamond award for the second consecutive year as the best medical aid fund in Namibia. It proves that NMC is currently viewed as a respectable brand in the eyes of the Namibian public.

A lot of research, brainstorming and planning went into a product that is service driven to cover the employed but uninsured employees. This initiative originated from the plea of the Minister of Health to private sector to support government in easing the huge health burden and supporting vision 2030 with "Health for All".

This initiative, although modest, seen in the "Health for All" context, will only kick off in 2010. The announcement will take place towards the end of 2010 and reporting in financial year 2010.

4. Administrator's Report 2009

Methealth Namibia Administrators has through the years been the leader in technological and innovative developments and ideas within the healthcare industry and is today considered as Namibia's premier medical scheme administrator, health risk manager and managed care partner.

Our business philosophy is to provide exceptional service excellence to all stakeholders within the industry, to support the Namibia Medical Care Fund in achieving its strategic objectives to remain the first choice option in the healthcare market and to actively participate in the healthcare industry to ensure sustainability and proper governance.

The Wellness Programme continued to prove that it adds value to the Fund and its members' health awareness. Actuarial reports showed that this intervention remains an investment in health and related expenses. Other awareness campaigns like the Walk for Wheels fundraising event developed into one of the huge annual events on the calendar.

NMC is still actively involved in legislative matters to ensure the future of the funding industry through sound underwriting principles. The overall solvency situation of the Fund is comforting, and the investment mandate and Namibia Asset Management's house view showed good results during worldwide volatility.

A performance of 14% since inception and a top position in Medical Aid investment performance is really comforting.

Statistics show potential savings in future smart interventions to stop over servicing and drive appropriate healthcare. The Namaf initiative to establish a Forensic unit in Namibia is welcomed but long overdue.

The Chairman, Trustees and Principal Officer herewith would like to express our sincere appreciation to the members, the Administrator and service providers for the continued support and loyalty.

Le-Anne van Zyl
Chairman of the Board of Trustees, NMC
Hardie van Wyk
Principal Officer, NMC

In 2009 our focused drive was maintained to improve and finalize the Health Smart Card development which will revolutionise membership and claims management, improve service provider information access as well as ensure availability of member critical information at all times.

Methealth Namibia Administrators would like to thank the NMC Board of Trustees, Principal Officer, members and service providers for their valued support and look forward to a continued and mutually rewarding business relationship.

T. Opperman
Managing Director
Methealth Namibia Administrators

5. Performance of the Fund

INCOME STATEMENT for the year ended 31 December	2008	2009
	N\$ '000	N\$ '000
Net Contributions	379 128	451 855
Net Claims Incurred	<u>(344 010)</u>	<u>(417 728)</u>
Underwriting Results	35 118	34 127
Administration Expenses	<u>(40 892)</u>	<u>47 505</u>
Deficit from operations	(5 774)	(13 378)
Net Investment Income	<u>6 865</u>	<u>16 697</u>
Net (deficit)/surplus for the year	<u>1 091</u>	<u>3 319</u>
BALANCE SHEET at 31 December	2008	2009
	N\$ '000	N\$ '000
Assets		
Property, Plan, Equipment	4 166	4 092
Investments	127 750	124 261
Current Assets	<u>22 915</u>	<u>45 705</u>
Total Assets	<u>154 831</u>	<u>174 058</u>
Funds and Liabilities		
Members' Funds	114 475	117 794
Current Liabilities	<u>40 356</u>	<u>56 264</u>
Total Funds and Liabilities	<u>154 831</u>	<u>174 058</u>
<u>Reserve level</u>		
(members' fund / net contributions)	30.19%	26.07%
<u>Solvency Ratio</u>		
(total assets / net claims)	45.01%	41.67%

6. Membership statistics

FINANCIAL YEAR	2008	2009
Total Membership as at 31 December	43 945	47 814
Principal Members	18 481	20 274
Pensioners	263	263
Dependants	25 464	27 540
Average Number of Members	17 811	19 747
Member to Dependant Ratio	1:1,38	1:1,36
Pensioner to Ordinary Member Ratio	0.014:1	0.013:1
Average age of members	39.49	39,42

7. Proxy form for members not able to attend the AGM

Please inform the Principal Officer of:

- ❖ your intention to attend the Annual General Meeting or
- ❖ your instructions to vote by means of a proxy should you **not** be able to attend the AGM.

Any registered member entitled to attend the meeting is entitled to appoint a proxy to attend, speak and vote on my behalf. The proxy so appointed need not be a member.

I, (name in block letters).....NMC Membership no:.....

- a) will attend the AGM or, if not able to (see point b)
- b) I hereby appoint the chairman of the meeting, or failing him/her (see point c)
- c) I appoint: (name of NMC member who will attend on my behalf).....

as my proxy to attend the AGM of NMC to be held at 12:00 on 24 June 2009, at NMC Offices, 8 Newton Street, Windhoek and at any adjournment thereof. I wish to vote as follows: *(Mark with an X whichever is applicable. Unless otherwise directed, the proxy will vote or abstain as he/she thinks fit in respect of the member's voting right.)*

AGENDA POINTS: One vote per agenda point:	In favour	Against	Abstain
Adoption of the Annual Financial Statements			
Confirmation of Auditors			
To receive and adopt the Executive report for the year ended 31 December 2009.			

Signed at.....on.....2010 Signature:.....

Please e-mail / fax these forms to:
 The Principal Officer, Box 24792, Windhoek, to reach us not later than
 Wednesday, 23 June 2010 / or deliver to any NMC / Methealth office countrywide.
 E-mail address: admin@nmcfund.com
 Fax: (061) 259 012